

ASCE PEER REVIEW PROGRAM CONTINUOUS IMPROVEMENT FOR PUBLIC AGENCIES



ASCE's peer review validated our strengths as a Department, but also identified significant opportunities for improvement and provided observations that were extremely beneficial and very valuable. I believe that peer reviews should become a standard element of the business practices of all state transportation agencies. They are that valuable.

-Thomas Sorel Commissioner Minnesota Department of Transportation

ASCE has performed over 100 peer reviews for local, regional, county, state, and federal public agencies.

The American Society of Civil Engineers (ASCE) Peer Review for Public Agencies is a customized evaluation of management practices and operational procedures, conducted by your peers. It is designed to help federal, state, and local government engineering agencies or their subdivisions of all sizes improve the management and delivery of their engineering services.

Bring in a team of experts. Focus on your particular priorities.

ASCE peer reviewers are licensed professionals with senior management experience in public agencies. Peer review team members are chosen with your input to provide expertise in any number of areas you choose, from organizational management to project management.

This team of top-level civil engineering managers evaluates and critiques your program, policies, and procedures. Findings are confidential and discussed only with the engineer/director requesting the review, although a written report will be provided if requested.

WHAT IS THE REVIEW PROCESS?

ASCE's peer review program includes three steps to help you uncover opportunities for improvement and focus on the future:

- Reviewers familiarize themselves with your goals and objectives and your organization through virtual meetings, advance review of agency documents, and survey responses from your staff.
- Additional insights are gathered through individual interviews with a cross section of all levels of agency staff. This helps assess how well your staff understands and adheres to your policies and procedures and provides a snapshot of morale, job satisfaction, and perception of policies.

3 The review team delivers an oral report of the organization's strengths and weaknesses to the engineer/director who requested the review. At the request of the review client, this may be followed by a summary report to key staff members and/or a written report may be provided.



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Time well spent! We benefited greatly from engaging with the ASCE peer review team. The analysis resulted in reinforcing many of our practices, but also pinpointed a few areas that we needed to improve. It caused us to raise those focused items to the top of our goals for the coming years and we have absolutely improved as a utility provider.

-Tony Cunningham, P.E. Water and Wastewater Officer Gainesville, FL Regional Utilities

WHAT WILL YOU GET?

- Tailored approach
- Confidential feedback
- New perspective on your organization
- Cost effective access to industry experts

WHAT IS THE COST?

Fees vary based on agency staff size, review complexity, and any site visit component. ASCE's expenses and overhead for the review must be covered by the review fee, but there is no cost included for reviewers' time. Peer reviewers participate as a contribution to the profession and as a service to public agencies.

READY TO LEARN MORE?

ASCE's professional staff is available to answer questions, provide information, and guide you every step of the way. Take the next step toward enhancing your organization's operation and success.

For additional information or to request a peer review, contact **gov_engineer@asce.org.**



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