

Cockrell-McIntosh Residential Commons  
Address: 5904 Bishop Boulevard  
Dallas, TX 75205

Conference location: Umphrey Lee, Mack Ballroom – 3<sup>rd</sup> floor

The dorm is in walking distance from Umphrey Lee, Mack Ballroom. No shuttle available

Dorm Q&A:

**1. Are all the rooms single occupancy? It doesn't specify when reserving the room.**

*No, not all rooms are single occupancy and actually, most of them are double rooms simply used as singles. Please note that even if in a single, they would have a suitemate for the bathroom, as Cockrell is suite style.*

**2. Is there on-site parking available?**

*There is parking available in parking multi-level parking centers throughout campus accessible through the conference-parking permit, specifically Binkley, Moody and Mustang but we cannot offer parking right outside the residential commons unfortunately. I believe it would be a five-minute walk from the closest parking center to Cockrell McIntosh Residential commons.*

**3. What is the cancellation policy?**

*An estimate is due 10 to 15 business days out. The guarantee for all guests is due 5 business days out from the conference and I bill from the guarantee unless there is a medical emergency with a participant that is communicated ASAP.*

**4. Would I be sharing my unit with another person for the duration of the conference?**

*Housing will be assigning rooms, which may be single or double. If you are assigned to a single room, you will be sharing a bathroom with another guest.*

**5. When I reach the campus 11 pm, how do I unload, where I park my rental car? Do you have load unload parking near the dorm?**

*We do not have parking at the dorm. You will get a parking permit in a few weeks to park in one of the designated parking areas. Binkley Parking Center is the closest to the dorm. I have attached a campus map.*

**6. Would parking be free?**

*Yes. You will receive a parking permit via email and on your parking permit will be a code that you can use to get into the parking garage.*

**7. Will wifi service be available in the dorms? Yes**

**8. How can guests get a room who are attending the DHC only for 1 night, May 30?**

*The Magnolia Hotel on Central Expressway might be a great alternative to guests needing to stay one night and they do offer an SMU rate.*

**9. Here is the link to the Cockrell-McIntosh Residential Commons, which provides information about the commons, room features, and provides a diagram.**

<https://www.smu.edu/StudentAffairs/Housing/ResidentialFacilities/Cockrell-McIntosh>

**10. What are the check-in procedures? May 27, 3-5 p.m.**

*The check-in would be from 3:00pm to 5:00pm on May 27<sup>th</sup>, 2019 in the lobby of the Cockrell McIntosh Residential Commons. Anyone arriving outside of this two-hour window can check-in at the Virginia Snider Area desk, which is normally open 8:00am to 8:00pm. There is an on-call number in case of late night lock-out's or someone arriving extremely late, which is normally posted on the exterior door leading into the Area Desk.*